

Reminder to Owners Of Tenant Occupied Properties

Under provincial legislation unpaid water and sanitary sewer bills become the responsibility of the property owner.

When a tenant vacates a property, the water and sewer account will be put in the name of the property owner. The property owner will then receive all water bills and notices unless we have **written authorization** from the property owner to put the bills into the new tenant's name.

The City will attempt collection from the tenant addressed on the bill. However, if unsuccessful, these charges will be added to the property's tax roll.

The City's collection efforts do not begin until **3 successive billings** have gone unpaid. Property owners may call the City regarding the status of an account at any time during regular business hours.