

City of



Orillia



Orillia's Special Needs Busing After Hours Bookings Information

AFTER-HOUR SERVICE

Service outside of the regular hours schedule is made available by the City of Orillia and through donations of various associations, church groups and other charitable organizations.

Each OWLS member is entitled to 4 round trips, or 8 one-way trips per month sponsored by the After Hours, and available at the regular charge of \$2.75 each way. (Last booking time available is 9:30pm).

Monday to Friday

- o Evenings – 5:00 PM to 10:00 PM

- Saturdays

- o Mornings – 8:00 AM to Noon
- o Evenings – 5:00 PM to 10:00 PM

- Sundays

- o All Day – 8:00 AM to 10:00 PM

If an OWLS member requires after hours trips in excess of their monthly limit, a charge of \$34.87 (plus GST) per hour will apply. This fee covers the costs incurred by the contractor, and is charged in full hours only. For example: the cost of a round trip departing your home at 6:30 PM to your destination, and returning from your destination back to your home at 9:00 PM, would be charged at 2 hours x \$34.87 per hour, or \$69.74 (plus GST).

TO BOOK an AFTER HOURS TRIP - PHONE 327-0411 (Mon-Fri 8:00 am – 5:00 pm)

- All trips pre-booked through 327-0411 and are on a first-come-first-served basis, (minimum 24 hour notice required). Repeat trips may be booked for periods up to 1 month.
- Please **notify us of cancellations ASAP**. Frequent last minute cancellations or “no show” bookings may result in trip charges, or review of eligibility.
- Provide Eligibility Card Number, date, address, time of pick-up & return, and # of passengers.
- Allow 20 minutes between pick-up and arrival times. Allow yourself extra time for delays when booking your return trip.

**PLEASE CALL 325-8434 IF YOU HAVE ANY CONCERNS OR SUGGESTIONS
CITY OF ORILLIA, PUBLIC WORKS DEPARTMENT – TRANSIT
50 ANDREW ST. S., STE 300, ORILLIA, L3V 7T5**